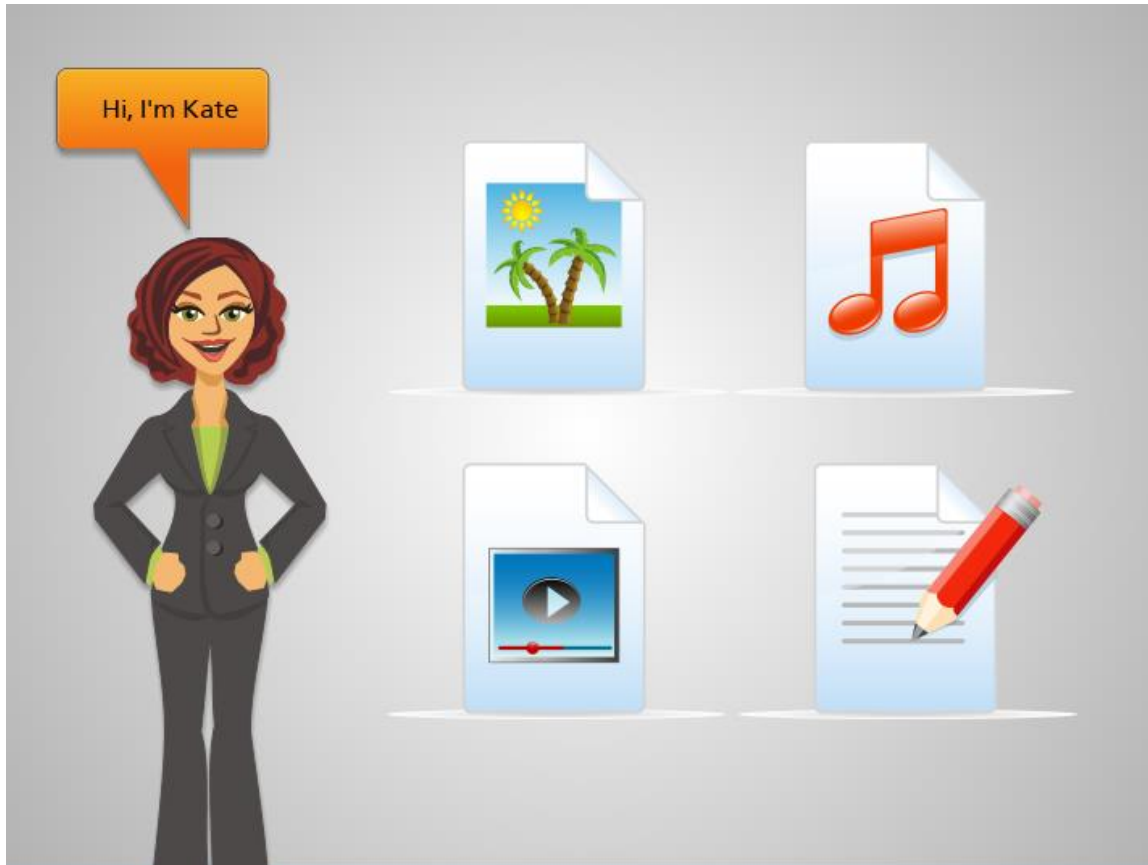


Working with Attachments



Hi, I'm Kate. I'm going to show you how to view and download files that are attached to email messages. We'll also look at how to attach your own files to emails that you send to other people.

You can attach nearly all types of files to an email message, including pictures, videos, or documents like a resume. You can attach many files to a single message, but sometimes there is a limit on the maximum file size that can be sent.

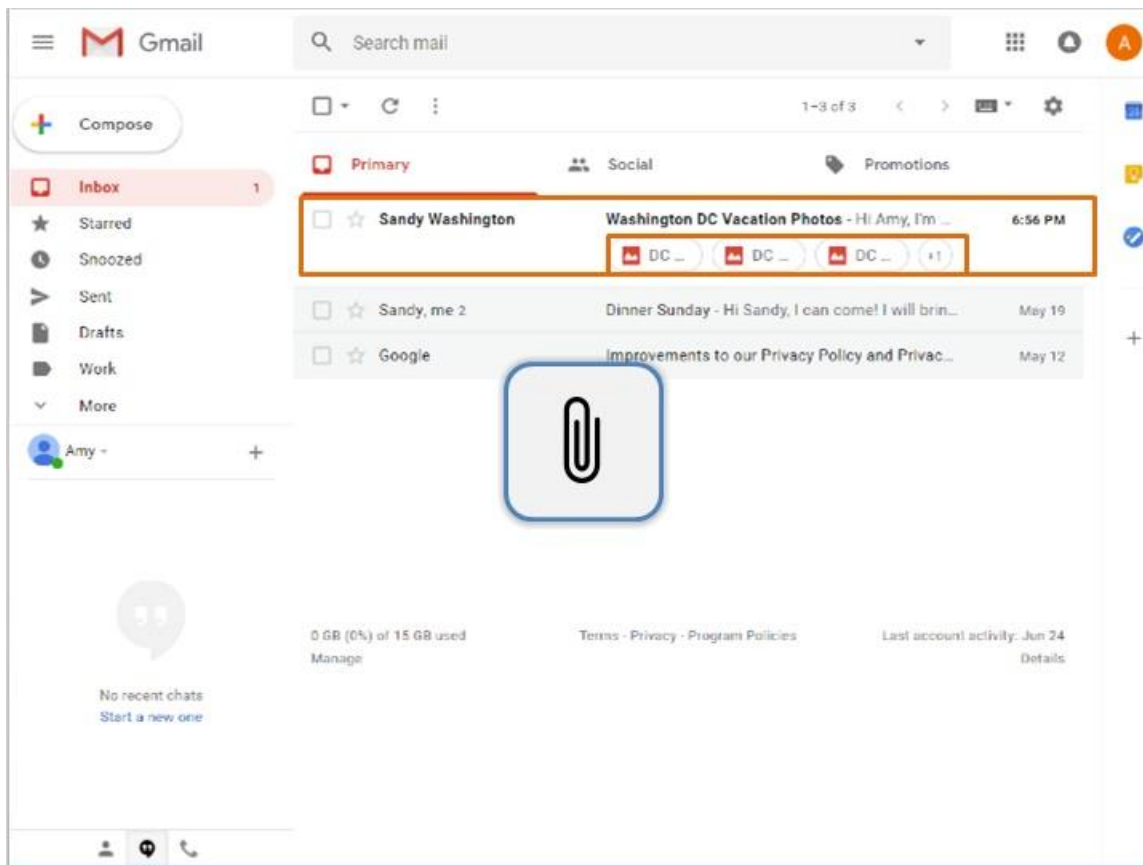
We'll follow along with Amy, who set up a new email account with Gmail in the Intro to Email class.



First, Amy wants to view some photos that were sent by her friend Sandy, from her vacation to Washington DC.

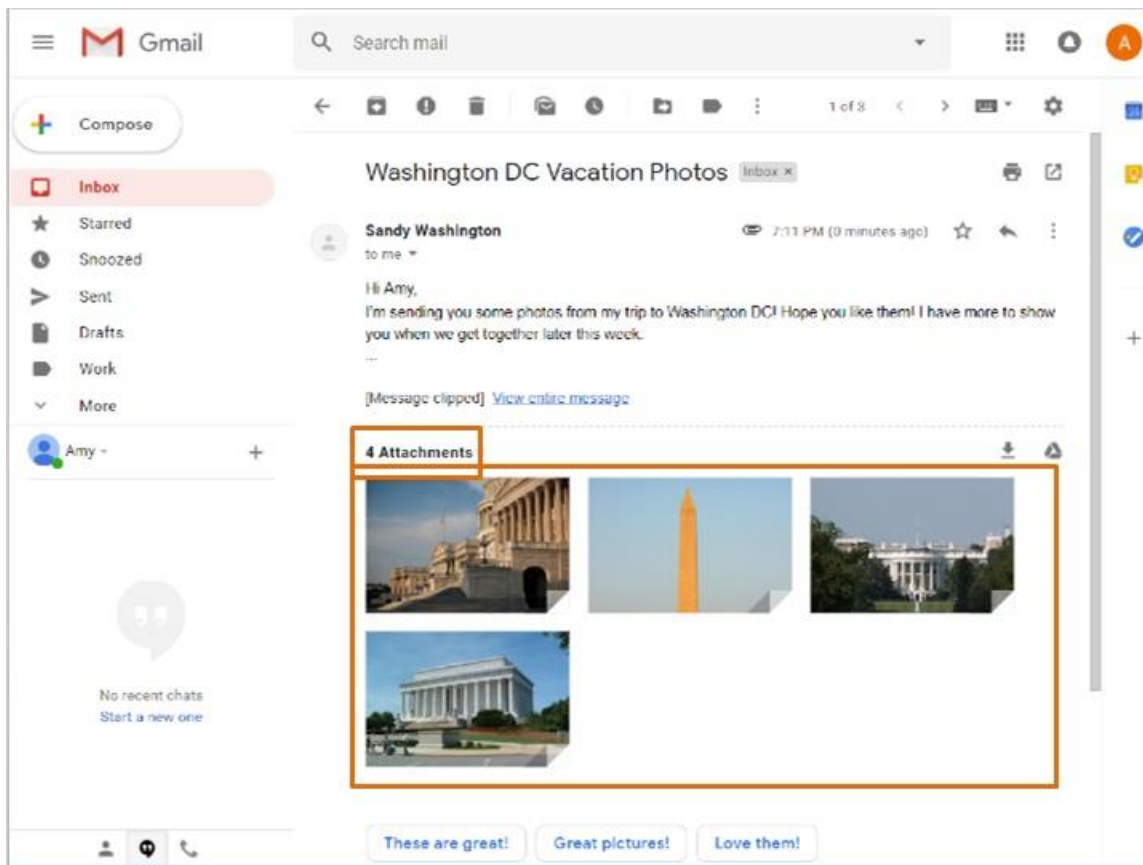


Then, Amy would like to send Sandy some photos of her new flower garden.

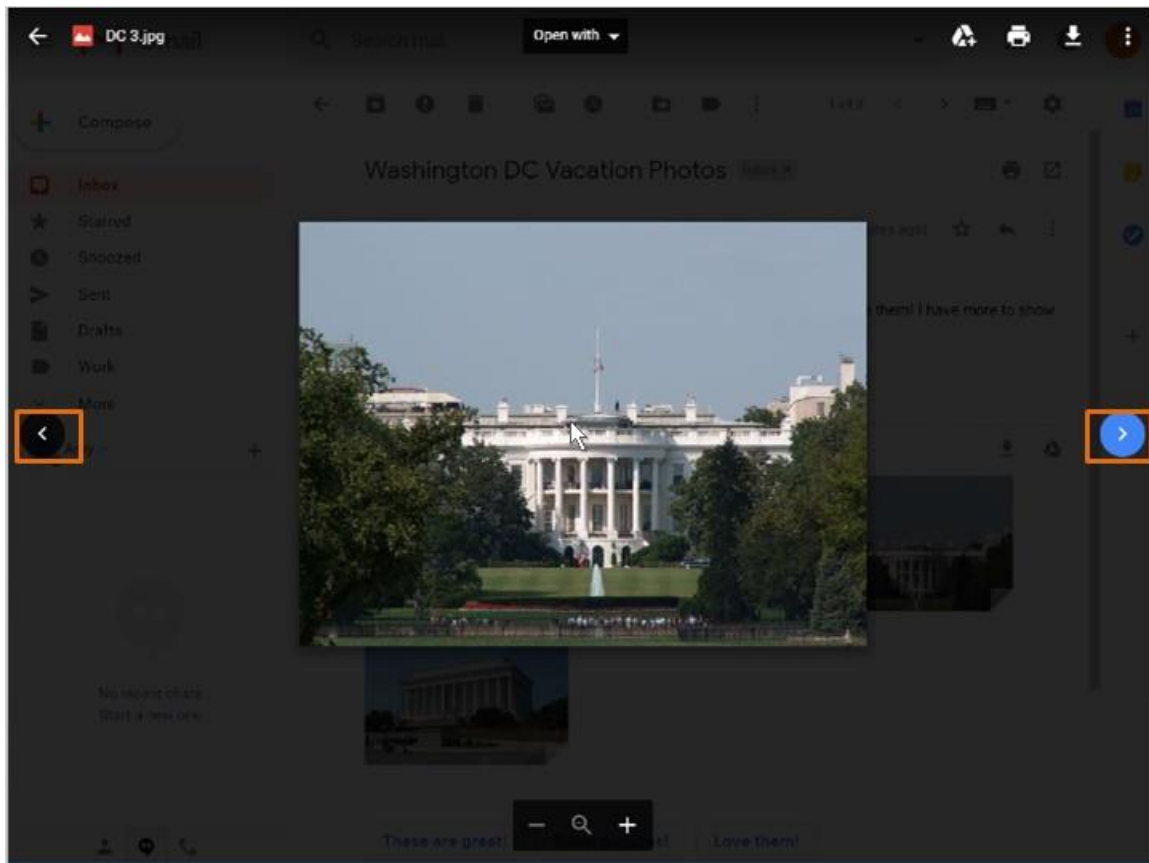


Amy opens her email and sees that she has a new message from Sandy in her Inbox.

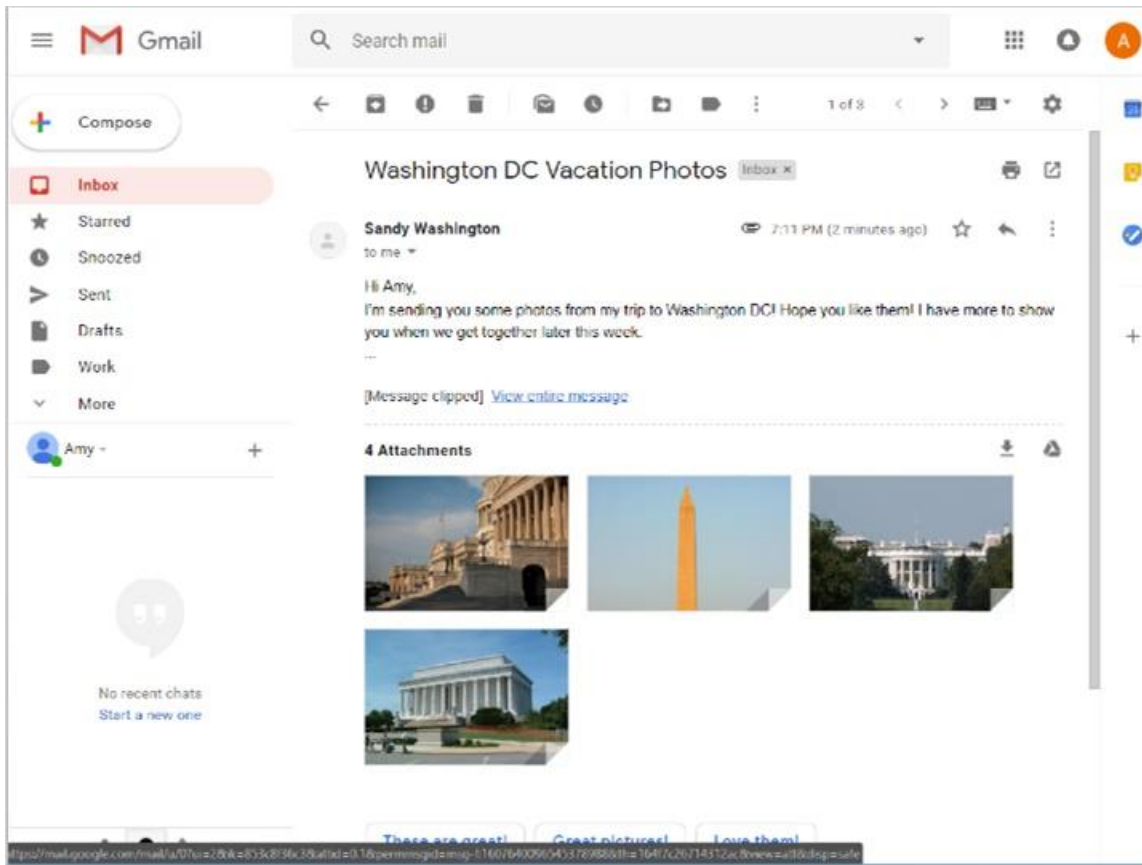
We can tell this message has some files attached to it, because of these buttons. Some email accounts will show attachments represented by a paperclip icon.



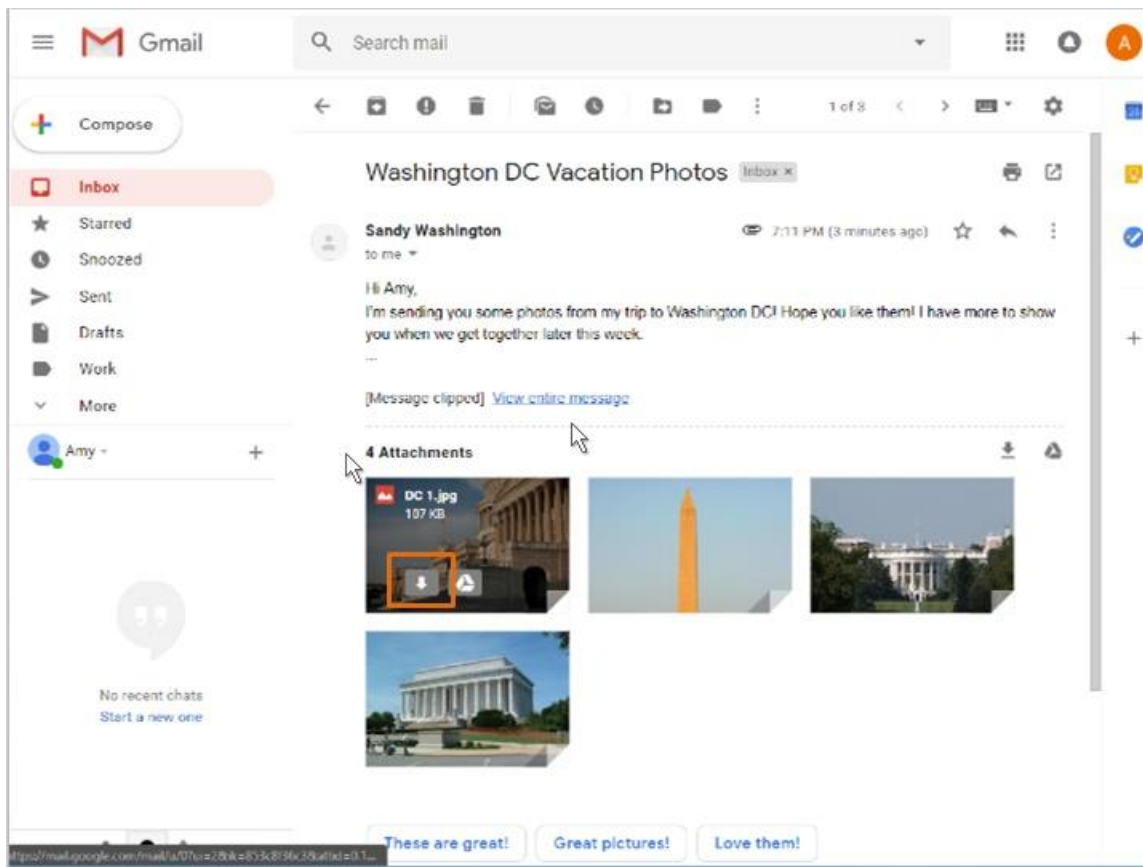
Now that Amy has opened Sandy's email, she can see that there are four attachments. In this case, the attachments are photos. Amy can see small previews of them at the bottom of the email.



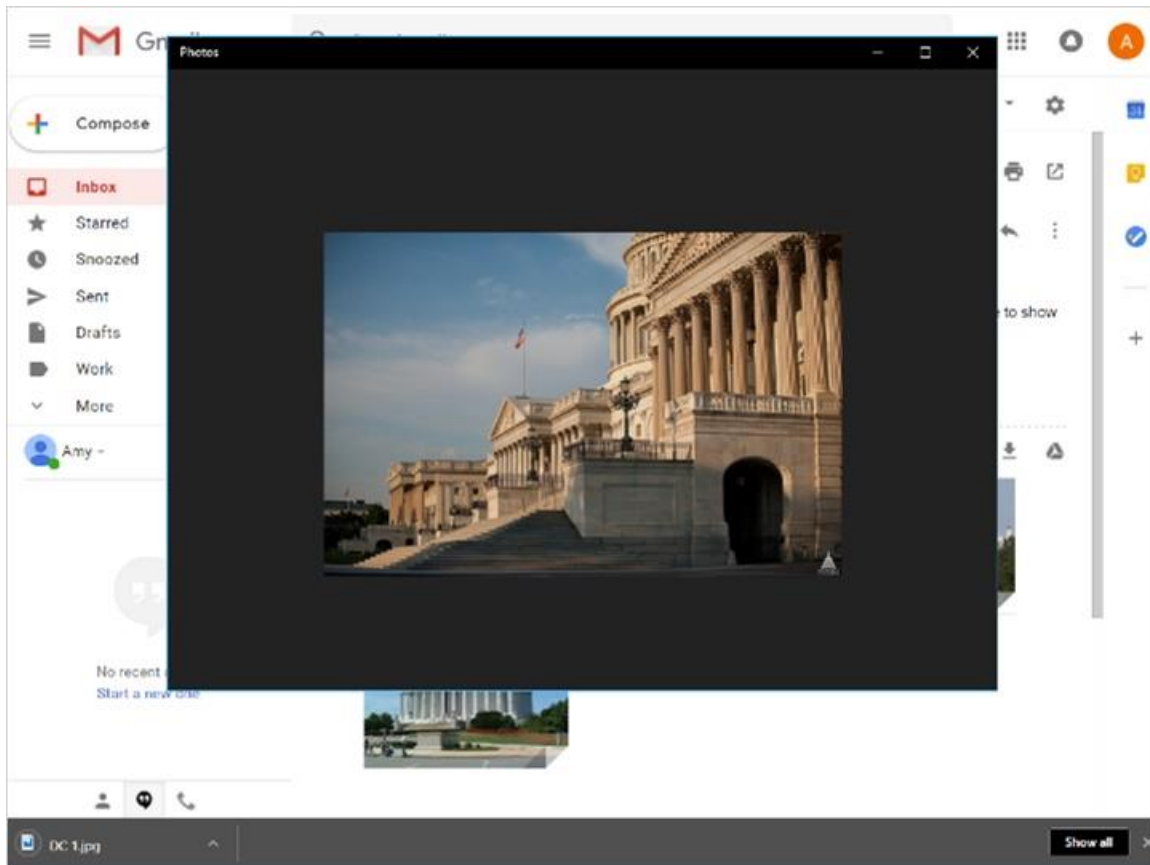
To view full images, Amy clicks on the first picture. From here, Amy can click on the arrows to view each image.



To close the images, Amy can click on the back button in the upper left corner of the screen, or she can click on the empty space around the image.



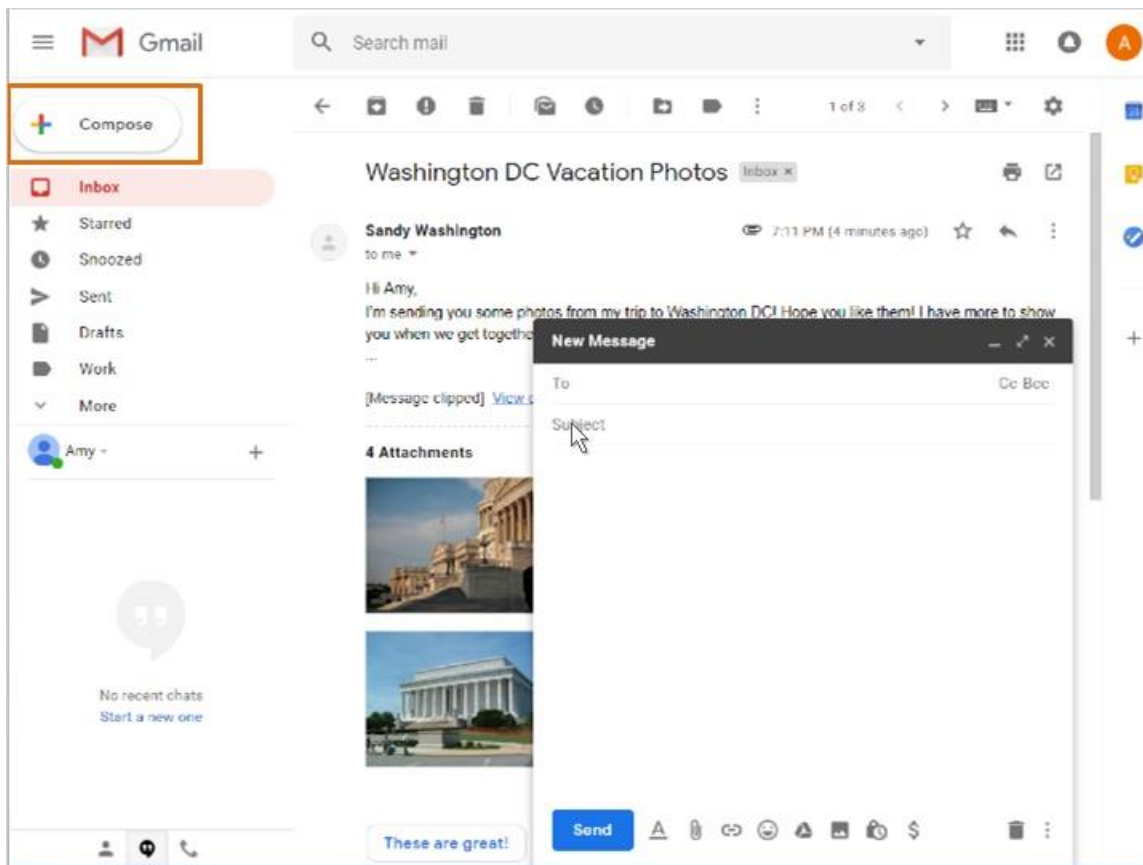
Amy wants to download the first photo, so she can have it saved on her computer. First, she points at the photo to see several icons appear. Then she clicks the download icon.



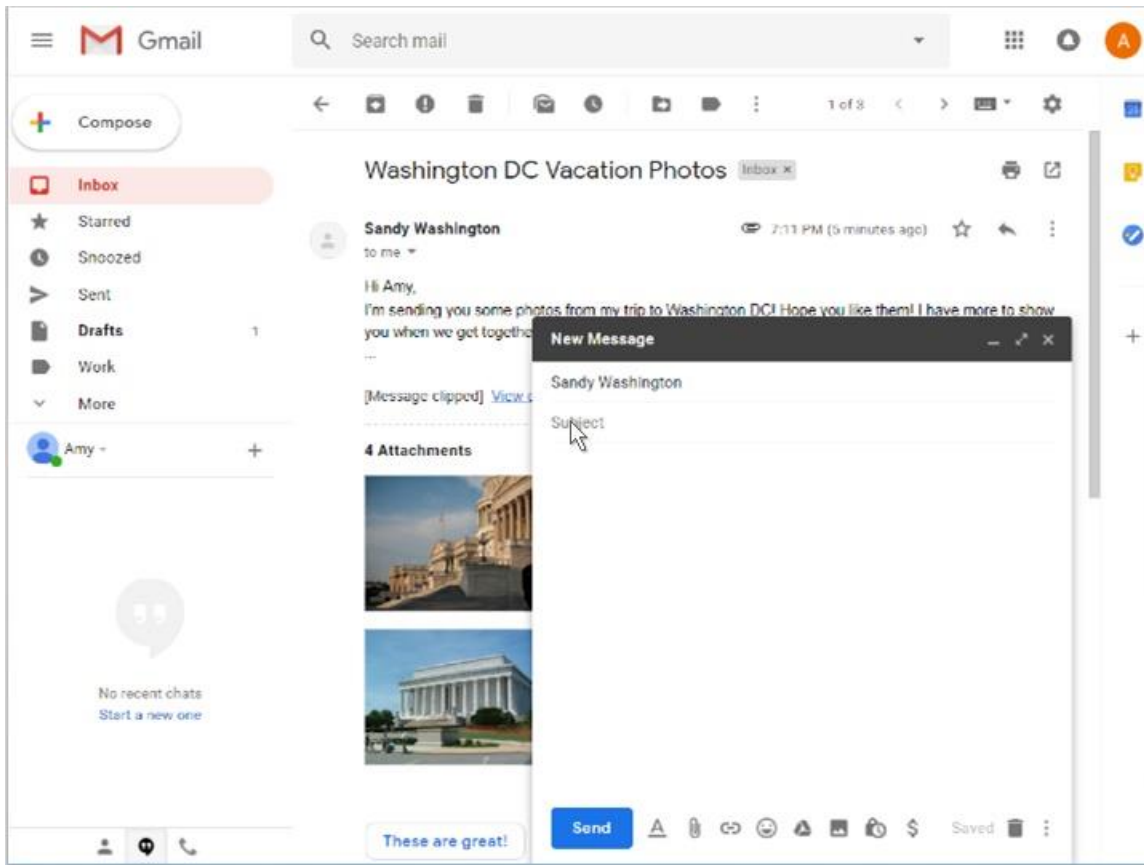
Right away, the photo is saved into her downloads folder on the computer. As a shortcut, she can click here to open it.

Depending on which web browser you are using, you may be asked to choose where you would like to save the file before downloading it.

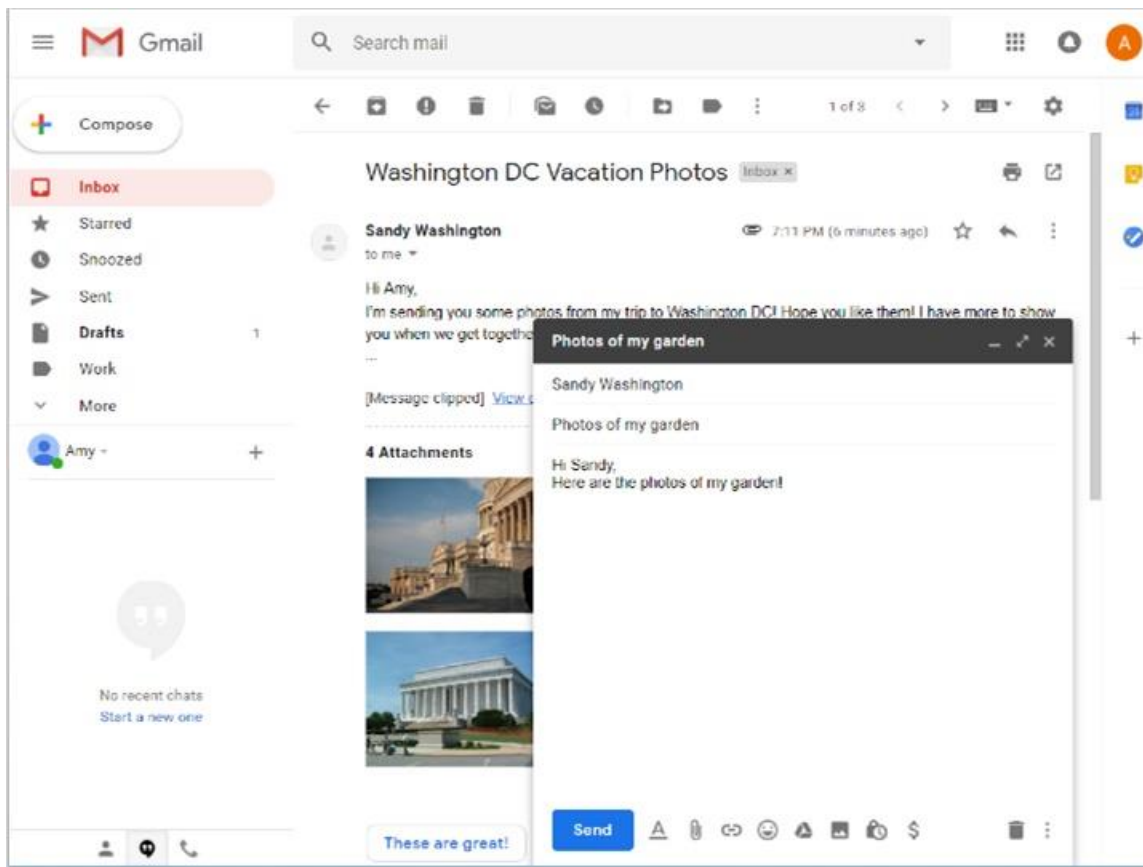
Now Amy has successfully downloaded an attachment to her computer!



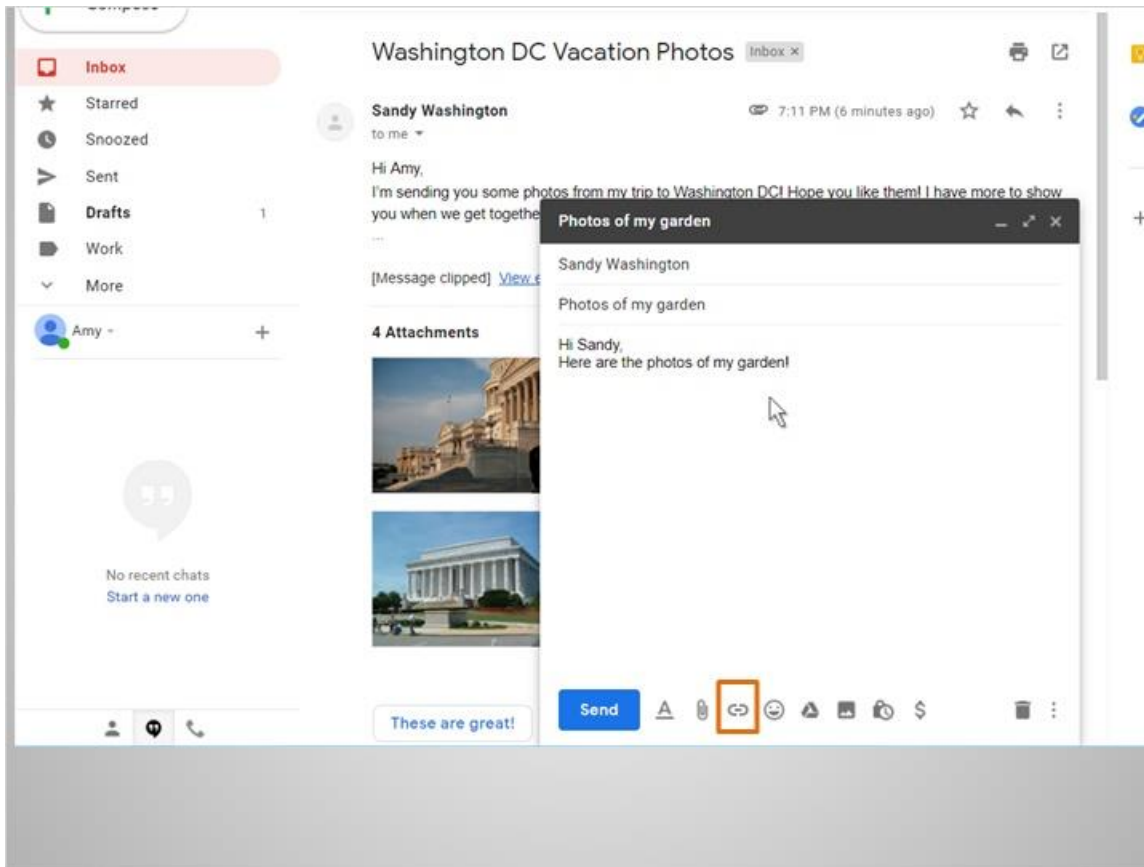
Now Amy wants to send some photos of her garden to Sandy. First, Amy needs to start a new email message. She clicks on the Compose button.



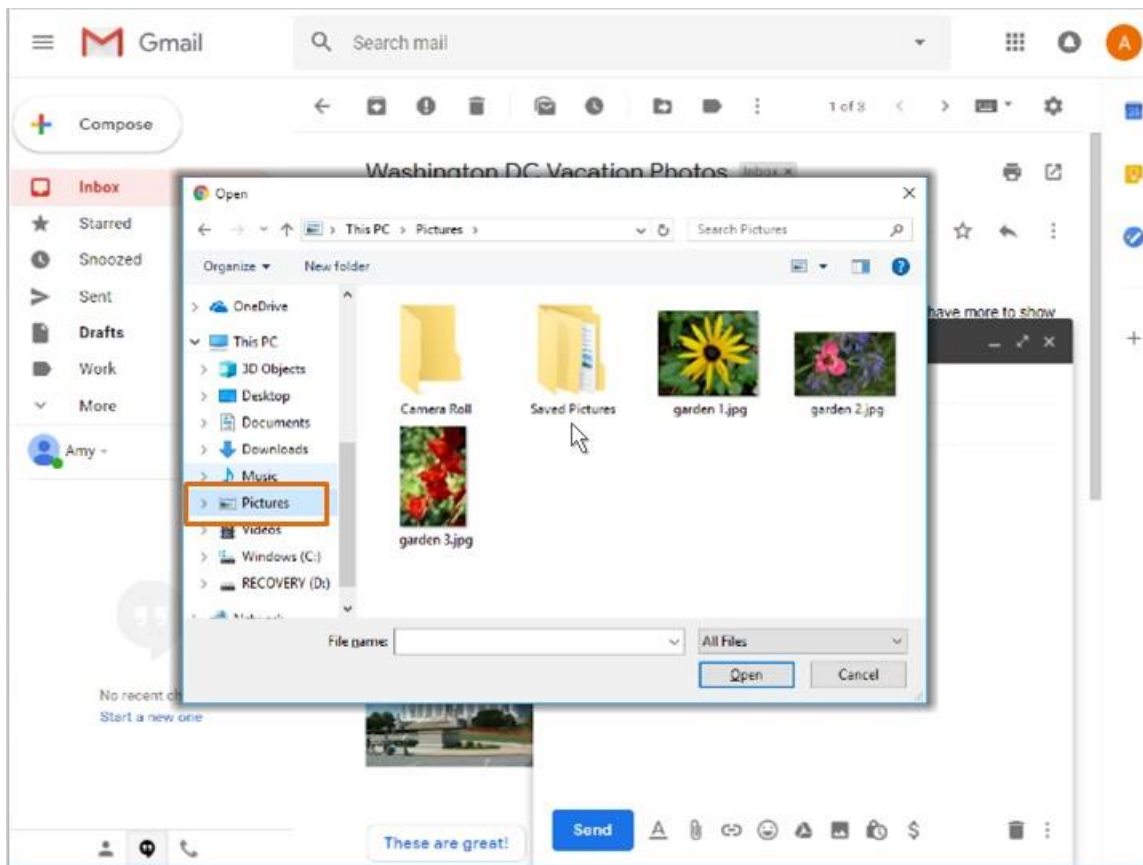
In the new message, Amy types Sandy's email address in the **To** field. Since Sandy is in Amy's address book, her email pops up right away, and Amy can click on it to add it.



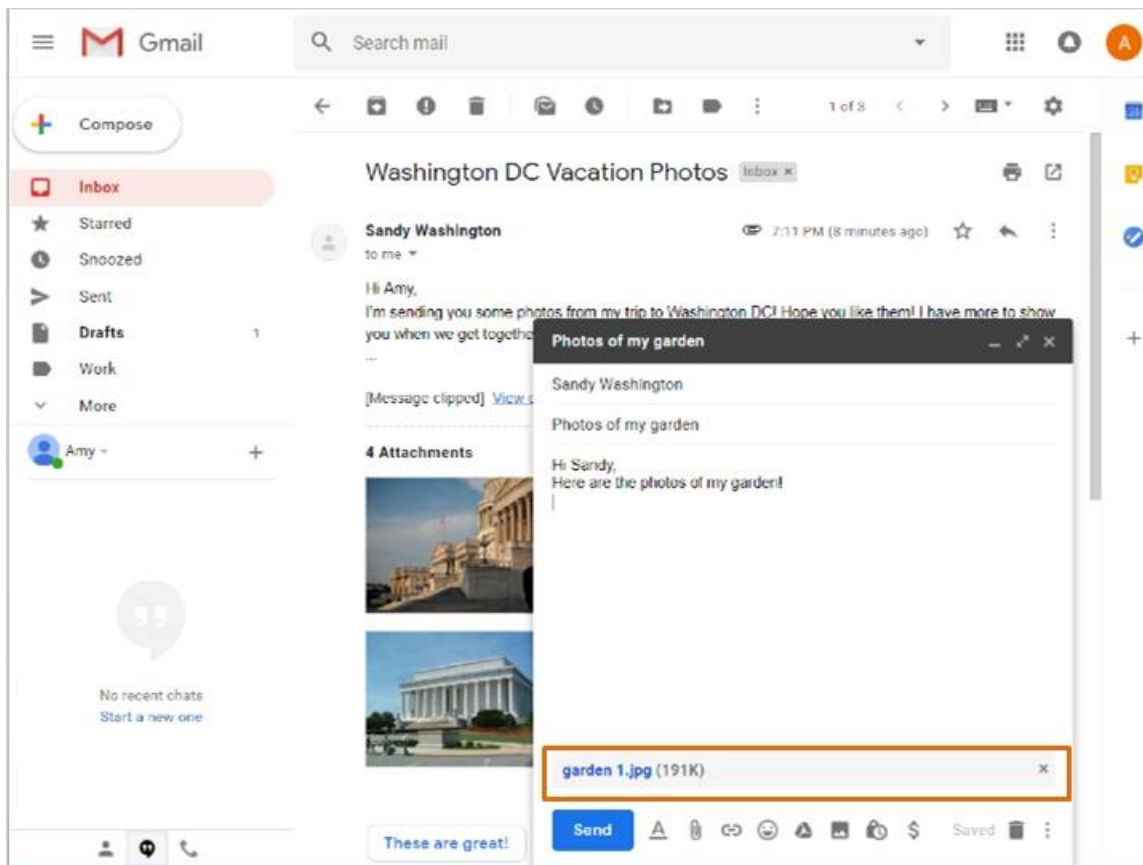
Then Amy adds a subject to the email, and she types a quick message.



Now it's time to attach the photos of her garden. To add an attachment, Amy clicks on the paperclip icon at the bottom of the message box.

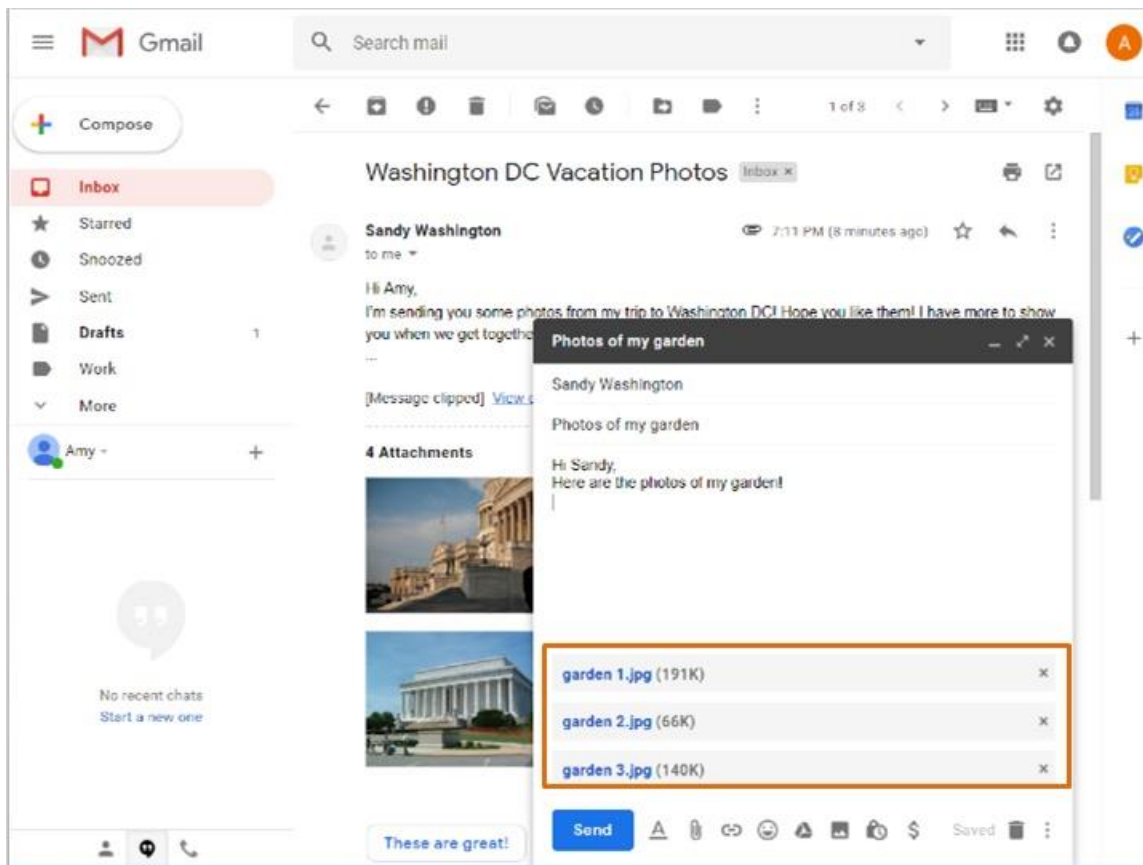


This opens a box that will let Amy select the files that she wants to attach. First, Amy needs to find where they are located on the computer. These are saved in the Pictures folder, so Amy clicks there.

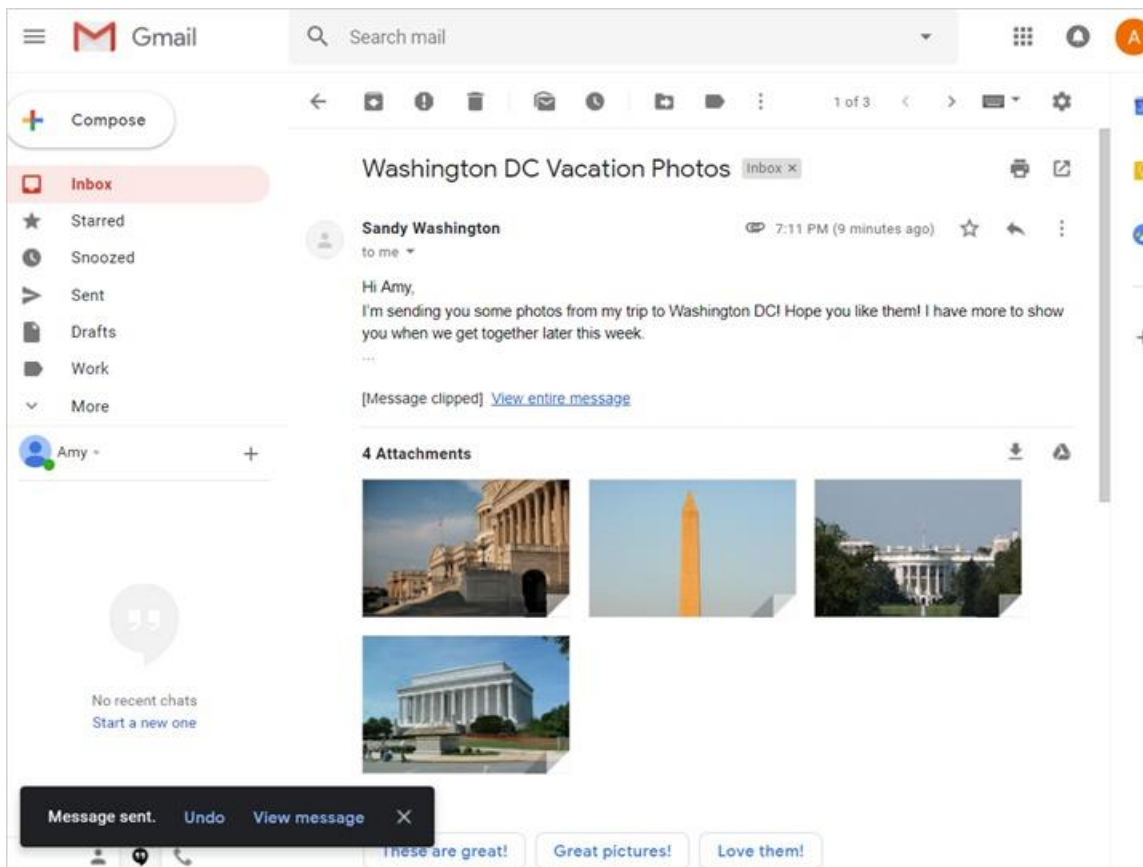


Now that Amy can see the files, she needs to select them. Amy clicks on the first photo to select it.

Then she clicks on the Open button. In a few seconds, the photo will be attached to the email.



To add the other photos, Amy clicks on the Attachments icon again. This time she will select multiple photos at once, using the Shift key on the keyboard. She clicks on the first photo she wants to select, holds down Shift, then clicks on the last photo to select both of them at the same time. Now, when Amy clicks the Open button, all the photos are attached to the email.



Amy's message is complete, now that it includes the recipient, subject, message body, and the attachments. Once Amy clicks on Send, her email, including the photos, will be on its way to Sandy's inbox!